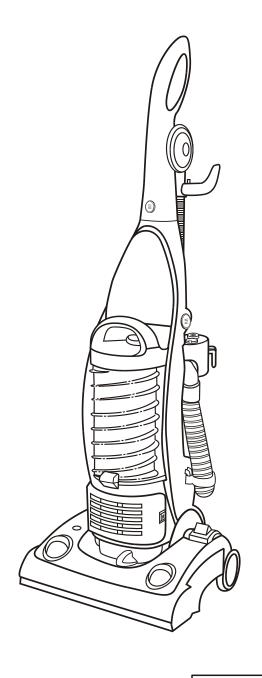
# FANTOM®

# INSTRUCTION MANUAL VACUUM CLEANER

# **FC285H**



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**HOUSEHOLD AND COMMERCIAL USE** 

# **IMPORTANT SAFETY INSTRUCTIONS**

When using an electrical appliance, basic precautions should always be followed, including the following.

# READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM CLEANER

WARNING - To reduce the risk of fire, electric shock or injury:

- 1. Do not leave the vacuum cleaner when plugged in. Unplug it from the outlet when not in use and before servicing.
- 2. Do not use outdoors or on wet surfaces.
- 3. Do not allow vacuum cleaner to be used as a toy. Close attention is necessary when used by or near children or infirmed persons.
- 4. Use only as described in this manual. Use only the manufacturer's recommended attachments.
- 5. Do not use with a damaged cord or plug. If the vacuum cleaner is not working as it should, or if it has been dropped, damaged, left outdoors or dropped into water, return to FANTOM at 94 Main Mill Street, Door 16, Plattsburgh, NY 12901.
- 6. Do not pull or carry by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Do not run the vacuum cleaner over the cord. Keep the cord away from heated surfaces.
- 7. Do not unplug by pulling on the cord. To unplug, grasp the plug, not the cord.
- 8. Do not handle the plug or the vacuum cleaner with wet hands.
- 9. Do not put any objects into the openings. Do not use with any opening blocked, keep free of dust, lint, hair and anything that may reduce air flow.
- 10. Keep hair, loose clothing, fingers and all the parts of your body away from openings and moving parts.
- 11. Do not pick up anything that is burning or smoking, such as cigarettes, matches or hot ashes.
- 12. Do not use without dust compartment and filters in place.
- 13. Turn off all controls before unplugging.
- 14. Use extra care when cleaning on stairs.
- 15. Do not use to pick up flammable or combustible liquids such as gasoline, or use in areas where they may be present.

**1** Rev. 02/06

- 16. Do not touch the agitator while it is spinning.
- 17. Do not place any heavy items on top of the vacuum cleaner.
- 18. Do not step on the hose or pull it too strongly.
- 19. Do not pick up items such as pieces of waste paper or cloth which looks as though they may cause the hose to become blocked.
- 20. Do not clean or store the vacuum cleaner in places where there are high temperatures.
- 21. Store the vacuum cleaner away from excessive humidity.
- 22. When carrying the vacuum cleaner, hold it by the carrying handle.
- 23. Before servicing the vacuum cleaner, allow all internal metal parts to cool first.
- 24. Always place foot on handle release when adjusting the handle position of the vacuum cleaner.
- 25. If the supply cord of this appliance is damaged, it must only be replaced by FANTOM, because special purpose tools are required.
- 26. Connect to a properly grounded outlet only. See Grounding Instructions.

**WARNING:** The power cord on this product contains lead, a chemical known to the State of California to cause birth defects or other reproductive harm. **Wash hands after handling.** 

#### SAVE THESE INSTRUCTIONS

This vacuum is intended for household or commercial use.

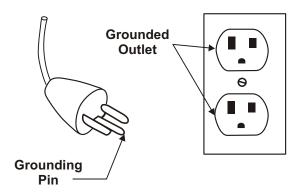
Note to user concerning attachment plug:

### **Grounding Instructions**

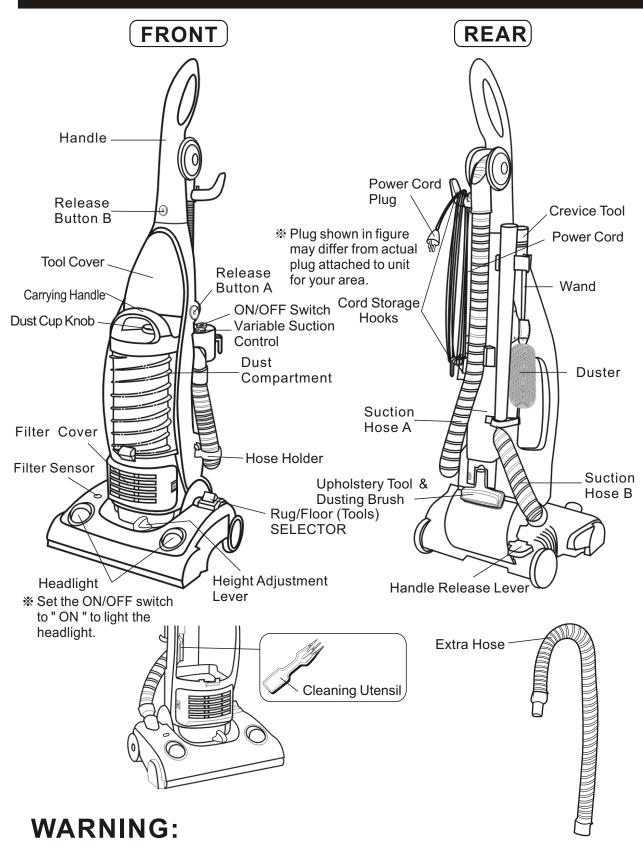
This appliance must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment-grounding conductor and grounding plug. The plug must be inserted into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

WARNING- Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the appliance - if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This appliance is for use on a nominal 120-volt circuit and has a grounding attachment plug that looks like the plug illustrated below. Make sure that the appliance is connected to an outlet having the same configuration as the plug.



# NAMES OF EACH PART

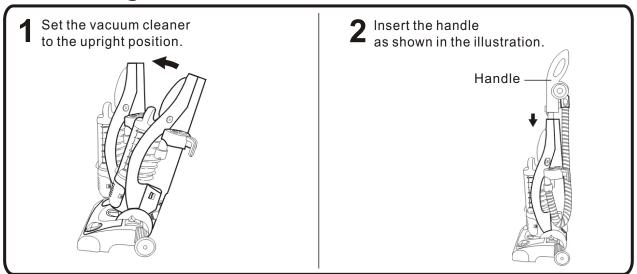


Operate vacuum cleaner only at the voltage specified on name plate.

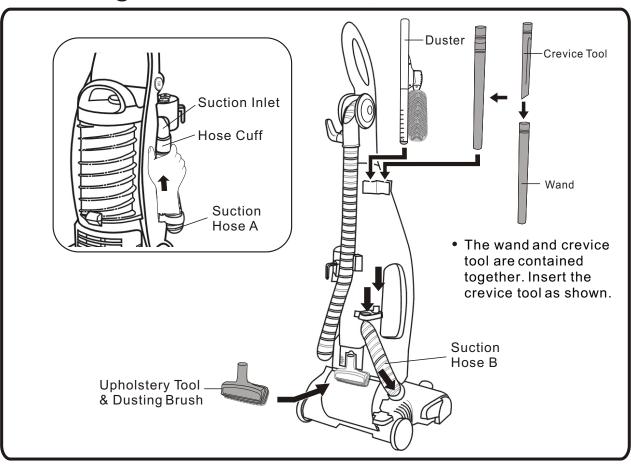
# PREPARATIONS BEFORE USE

**Caution**: Do not connect the power cord plug to the wall outlet until assembly is completed.

# Attaching the handle



# Attaching the suction hose A,B & attachments



# PREPARATIONS BEFORE USE

### WINDING THE POWER CORD

- Wind the power cord around the cord storage hooks.
- Secure the power cord plug on the power cord.

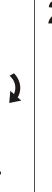
Cord Storage Hooks



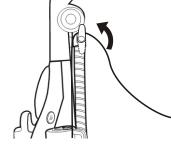
### RELEASING THE POWER CORD

1 Rotate the upper cord storage hook downward.

Upper Cord Storage Hook



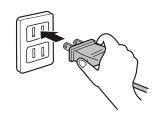
Return the hook to the upright position before attempting to rewind the power cord.



## **INSERTING THE POWER CORD PLUG**

Insert the power cord plug into the wall outlet.

 Plug shown in figure may differ from actual plug attached to unit for your area.



### THERMAL SAFETY DEVICE IN MAIN BODY

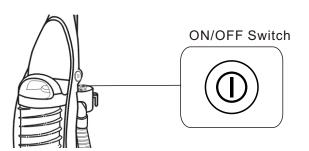
To protect your vacuum cleaner motor from overheating, a thermal safety device has been built in. If your vacuum cleaner hose or air intake clogs up with dust or dirt, or if your dust bag becomes full and you continue to run the machine, the vacuum will shut off automatically to prevent the motor from overheating. If this happens, turn off switch and disconnect your vacuum from power outlet, remove the material clogging the machine and let your vacuum cool down for approximately 45 minutes. You can then restart your vacuum cleaner and use it again.

# **USING THE VACUUM CLEANER**

### **ON/OFF SWITCH**

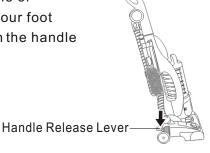
• Start or stop vacuum cleaner by pushing on the switch.

OFF ON



### **ADJUSTING THE HANDLE**

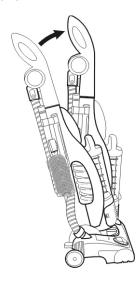
The handle of this vacuum cleaner can be set to one of three positions -Upright, Normal, Parallel. Place your foot on handle release lever as shown and pull back on the handle until it releases from its upright position.



#### **Upright position**

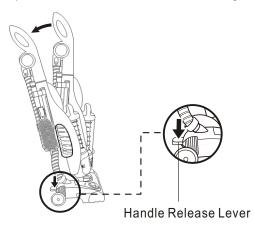
The handle is normally locked in this position for storage or when using the attachments.

Push the handle forward until it locks.



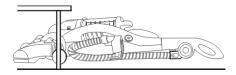
#### **Normal position**

This position is used for normal cleaning.



#### Parallel position

This position is used for cleaning under furniture.



# **USING THE VACUUM CLEANER**

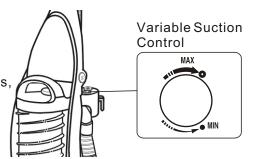
### VARIABLE SUCTION CONTROL

The suction force can be adjusted to several settings between "MIN" and "MAX".

- To strengthen the suction force, turn the variable suction control to the "MAX" position.
- To weaken the suction force, turn the variable suction control to the "MIN" position.

**MAX:** Use strong suction force when vacuurning carpets, floors or cleaning dust and dirt that is hard to remove.

MIN: Use less suction force when cleaning delecate surfaces such as drapes or when you wish to vacuum quietly.



### HEIGHT ADJUSTMENT LEVER

 The nozzle head can be adjusted to four different height settings.

Low Carpet/

Bare Floor



#### Caution:

Before using the height adjustment lever, please make sure the nozzle head is tilted backward from the floor.

Nozzle Head

Set the height adjustment to the appropriate carpet length.

TURN OFF BRUSH ROLL WHEN USING TOOLS.

## **RUG/FLOOR (TOOLS)SELECTOR**

The RUG/FLOOR(TOOLS) selector should only be adjusted while the vacuum cleaner is turned on and in the upright position.

When cleaning a rug or carpet, first turn the ON/OFF switch to the ON position, and then set the RUG/FLOOR(TOOLS) selector to the RUG position.

When cleaning a bare floor or when using one of the attachments, set the RUG/FLOOR (TOOLS)selector to the FLOOR position.

Rug/Floor (Tools)
SELECTOR

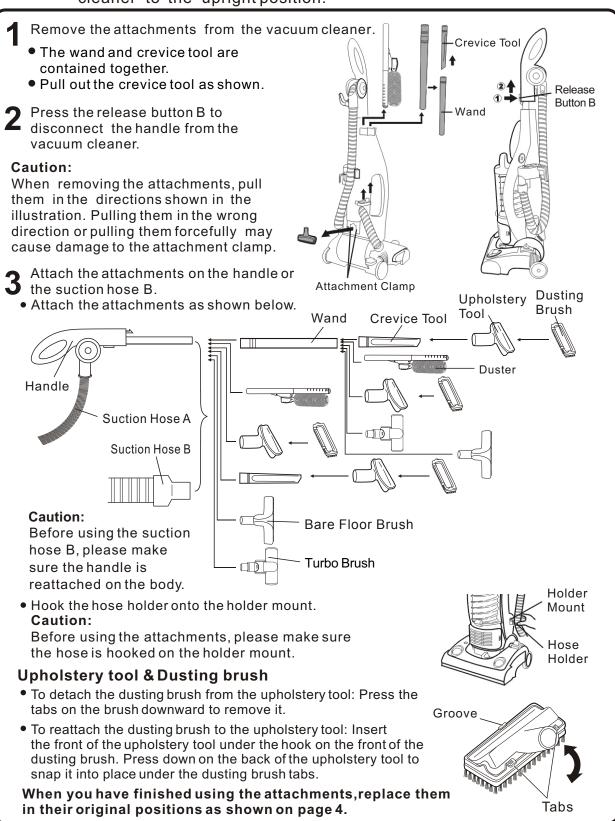
**Caution:** Do not change the setting of the RUG/FLOOR(TOOLS)selector while the vacuum cleaner is turned off.

### **EDGE CLEANING**

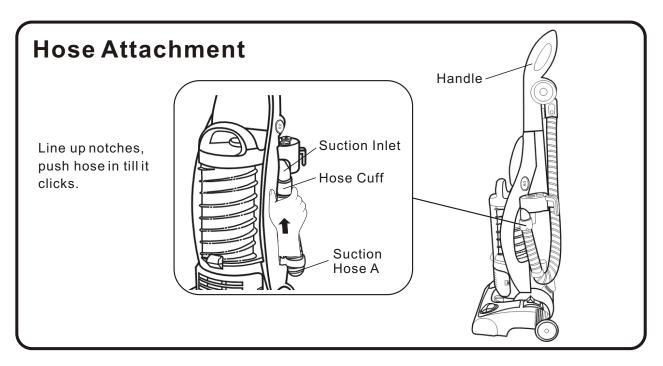
This vacuum cleaner is equipped with an "edge cleaning" function for cleaning carpet edges near baseboards and stationary furniture.

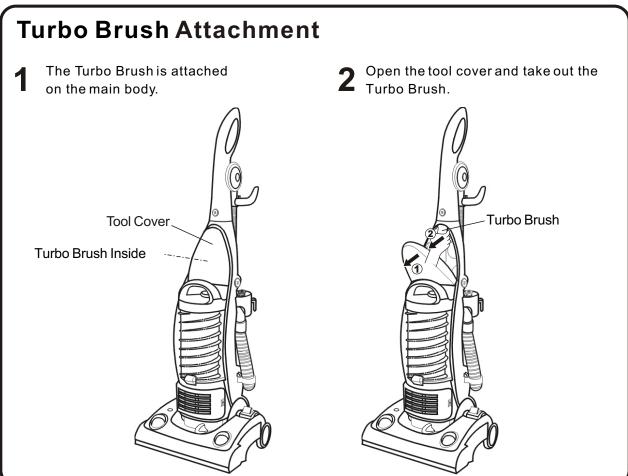
# **USING THE ATTACHMENTS**

**Caution:** When using one of the attachments during cleaning, set the vacuum cleaner to the upright position.



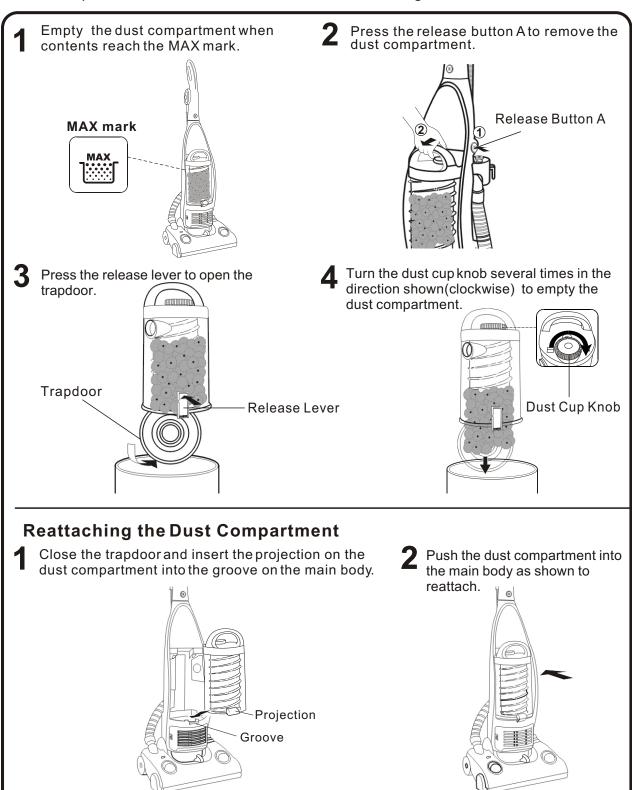
# **USING THE ATTACHMENTS**





# **EMPTYING THE DUST COMPARTMENT**

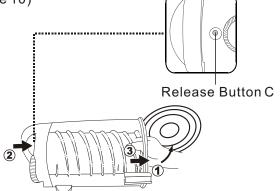
**Caution:** Be sure to turn the ON/OFF switch to the "OFF" position and disconnect the power cord from the wall outlet before cleaning.



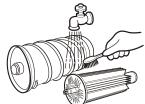
# **CLEANING THE FILTERS**

- Remove the dust compartment.(refer to page 10)
- 2 Set the dust compartment to the parallel position. Open the trapdoor, then push the release button C and pull out the main filter.
  - The main filter and prefilter will be removed at the same time.

Caution: Do not push the release button C at the upright position. As this may drop or damage the main filter and prefilter.



3 Clean the main filter and prefilter with a soft-bristled brush (not included) and rinse with cold water. Allow both items to dry completely for 24 hours.



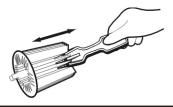
#### Caution:

- Do not use a hard-bristled brush to clean filters. This may result in damage to the filters.
- Do not attempt to dry with a hair dryer or by placing in a clothes dryer. Hot air may cause the filters to warp.

### **Cleaning Utensil**

To maintain optimum suction power, the dust filter fins should be kept clean of dirt.

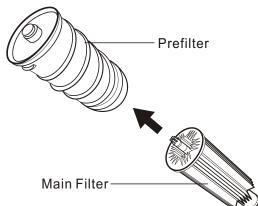
• Clean the filter fins free of dirt with the forked end of cleaning utensil as shown.



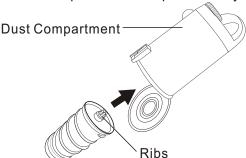


### Reattaching the filters

Insert the main filter into the prefilter as shown.



- **2** Hold onto the main filter and insert into the dust compartment.
  - Align the ribs of the main filter to match the shape of the opening in the dust compartment and press firmly to insert.



3 Close the trapdoor.

**NOTE:** We recommend replacing the main filter every three (3) to six (6) months, depending on the amount of use

# CLEARING BLOCKAGES AND CLEANING THE AGITATOR ASSEMBLY

**Caution:** Be sure to turn the ON/OFF switch to the "OFF" position and disconnect the power cord from the wall outlet before clearing any blockages in the suction hose and cleaning the agitator assembly.

## Clearing blockages

### Clearing blockages in the suction hose A, B

Set the vacuum cleaner to the upright position.

**2** Remove the hose cuff from the suction inlet and then remove any blockages from the hose.

Reattach the hose cuff to the suction inlet, and then operate the vacuum cleaner to check that the blockage has been properly cleared. If the hose is still blocked, the suction force will be weak.



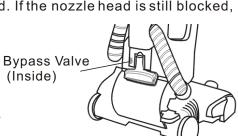
Remove the bottom plate(refer to page 14)

**2** Remove any blockages from the nozzle pipe.

Reattach the bottom plate to the nozzle head, and then operate the vacuum cleaner to check that the blockage has been properly cleared. If the nozzle head is still blocked, the suction force will be weak.

Nozzle Head

Caution: When the suction hose A, B or Nozzle head is blocked, the bypass valve will be opened automatically to protect the motor, resulting in the suction force being reduced. The bypass valve will be at its original position automatically after the blockage is removed.



Suction Inlet

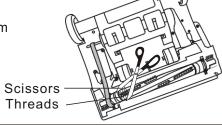
Hose Cuff

Nozzle Pipe

# Cleaning the agitator assembly

When threads get caught in the agitator assembly, clean the assembly.

- Remove the bottom plate(refter to page 14).
- Remove threads caught in the assembly by cutting them with scissors.



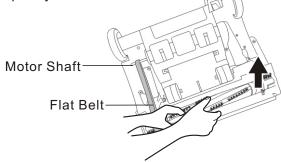
# REPLACEMENT INSTRUCTIONS

**Caution:** Be sure to turn the ON/OFF switch to the "OFF" position and disconnect the power cord from the wall outlet before replacing any of the parts below.

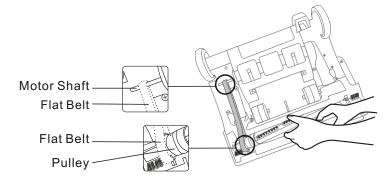
### REPLACING THE FLAT BELT

Remove the bottom plate. (refer to page 14)

**2** Lift out the agitator assembly, and then remove the flat belt from the motor shaft and the agitator pulley.

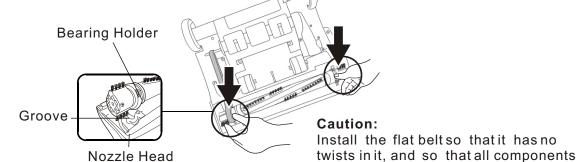


Place a new flat belt onto the motor shaft and pulley.



Place the agitator assembly into the grooves in the nozzle head, making sure that the new flat belt slides securely into the guide.

turn smoothly.

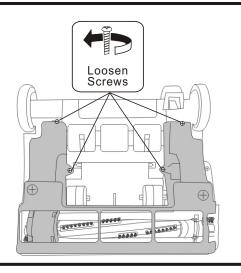


**5** Reattach the bottom plate (refer to page 14)

# REPLACEMENT INSTRUCTIONS

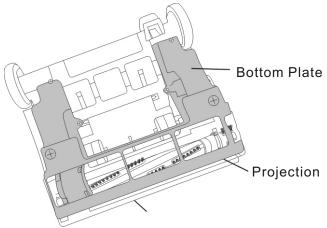
### REMOVING THE BOTTOM PLATE

- Set the vacuum cleaner to the parallel position and turn it over.
- 2 Use a screwdriver to loosen the screws on the bottom plate.
- 3 Lift the bottom plate off.

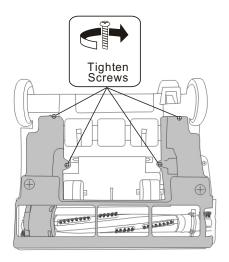


### REATTACHING THE BOTTOM PLATE

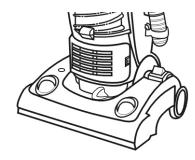
Insert the projection on the bottom plate into the groove on the nozzle housing and set the bottom plate in place.



**2** Tighten the screws by using a screwdriver.



**3** Turn the vacuum over and place in the upright position.



# REPLACEMENT INSTRUCTIONS

### REPLACING THE FILTER

Under normal usage, the HEPA Filter will require replacement once every three (3) months, however, vacuuming large amounts of extremely fine dust, powder or similar material over a long period of time may decrease airflow performance through the filter. If this occurs, it may become necessary to replace the HEPA Filter more often. Only use genuine FANTOM replacement filters.

**HEPA Filter** 

Press in the locking tabs at points and pull the filter cover away from the vacuum cleaner. 2

**?** Remove the HEPA filter.

#### Caution:

Do not attempt to wash the HEPA filter.
 Always replace the old filter with a new one.

Insert a new HEPA filter with the seal to the inside of the vacuum cleaner.
Reattach the filter cover.

#### Caution:

- Be sure that seal on the HEPA filter is inserted towards the inside of the vacuum cleaner.
- The filter cover should be correctly oriented when it is reattached. Do not reattach it upside down.

#### **CLEANING THE SUB-FILTER**

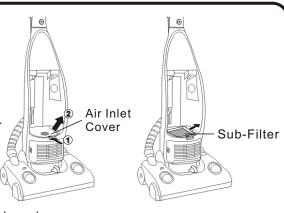
Clean the sub-filter when it becomes dirty.

- Remove the dust compartment (refer to page 10).
  Remove the air inlet cover.
- **?** Remove the sub-filter from the vacuum cleaner.
- **3** Gently clean the sub-filter with water.
- Make sure that it is completely dry and then re-install it into the vacuum cleaner.

  Replace the air inlet cover and the dust compartment.

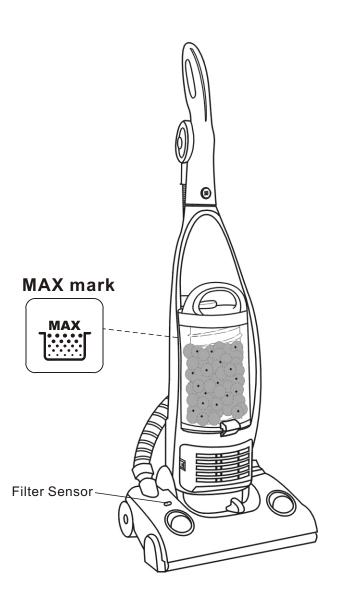
**Caution**: Do not wash the sub-filter in a washing machine, and do not use any other equipment such as a hair dryer to dry it. Always allow 24 hours for drying. Do not operate the vacuum without the sub-filter. Be sure the sub-filter is dry and properly installed. Failure to do so could result in electrical shock, personal injury, or motor failure.

**Note**: We recommend replacing the sub-filter every three (3) to six (6) months, depending on usage.



# **FILTER SENSOR**

- The filter sensor will go on even the contents still away from the MAX mark as vacuuming a large amount of fine dust. In this case, please clean the filters. (refer to page 11)
- 2 If the suction force is becoming weak or when the cleaner is vacuuming noisily, the filter sensor will go on.



# **TROUBLESHOOTING**

If there is a problem with the vacuum cleaner, carry out the following checks to find the cause. If the problem still persists after the checks have been made, do not use the vacuum cleaner to prevent the possibility of an accident occurring. Turn the ON/OFF switch to the "OFF" position, disconnect the power cord from the wall outlet, and contact FANTOM Customer Service at 1(800) 275-9251.

Problem	Cause	Remedy
The motor does not operate when the ON/OFF switch is set to the "ON" position.	<ul> <li>The power cord plug is not securely inserted into the wall outlet.</li> </ul>	Insert the power cord plug securely into the wall outlet.(refer to page 5)
Suction force is weak.	• The dust compartment is full.	• Empty the dust compartment. (refer to page 10)
	• The suction hose is blocked.	Remove the blockage. (refer to page 12)
	• The nozzle head is blocked.	• Remove the blockage. (refer to page 12)
	• The filters are dirty.	Clean the filters.     (refer to page 11)     (refer to page 15)
	<ul> <li>The nozzle air inlet pipe is blocked.</li> </ul>	Remove the blockage. (refer to page 12)
	• The bypass vavle is opened.	• Remove the blockage. (refer to page 12)
The agitator does not operate.	<ul> <li>The flat belt is worn or broken.</li> </ul>	• Replace the flat belt. (refer to page 13)

TO ORDER REPLACEMENT FILTERS CALL 1(800) 275-9251



#### THREE (3) YEAR LIMITED WARRANTY

FANTOM warrants this product to be free from defects in material and workmanship for a period of three (3) years from the date of the original purchase, when utilized for normal commercial or household use, subject to the following conditions, exclusions and exceptions.

If your appliance fails to operate properly while in use under normal household or commercial conditions within the warranty period, return the complete appliance and accessories, freight prepaid to

#### FANTOM, 94 Main Mill Street, Door 16, Plattsburgh, N.Y. 12901

If the appliance is found by FANTOM to be defective in material or workmanship, FANTOM will repair or replace it free of charge. Proof of purchase date must be included.

Non-durable parts including, without limitation, dust cup filters, filters, belts, brushes and electrical parts which normally require replacement are specifically excluded from warranty.

The liability of FANTOM is limited solely to the cost of the repair or replacement of the unit at our option. This warranty does not cover normal wear and tear of parts and does not apply to any unit that has been tampered with This limited warranty does not cover damage caused by misuse, abuse, negligent handling or damage due to faulty packaging or mishandling in transit. This warranty does not cover damage or defects caused by or resulting from damages from shipping or repairs, service or alterations to the product or any of its parts, which have been performed by a repair person not authorized by FANTOM.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of FANTOM if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. In no event is FANTOM liable for incidental or consequential damages of any nature whatsoever. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

\*Important: Carefully pack item to avoid damage in shipping. Be sure to include proof of purchase date and to attach a tag to the item before packing with your name, complete address, telephone number, model number and a note explaining what you believe to be the problem with the item. We recommend you insure the package (as damages caused in shipping are not covered by your warranty). Mark the outside of your package. "ATTENTION CUSOTMER SERVICE".

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#### OWNERSHIP REGISTRATION CARD

Please fill out and mail the product registration card within ten (10) days of purchase. The registration will enable us to contact you in the unlikely event of a product safety notification. By returning this card you acknowledge to have read and understood the instructions for use, and warnings set forth in the accompanying instructions.

RETURN TO FANTOM, 94 Main Mill Street, Door 16, Plattsburgh, N.Y. 12901

Model: FC285H			
Appliance model			
Date purchased	Name of store		
Owner's name			
Address	City	State	Zip Code

Printed in China